

Senior Resource Directory

for Charlevoix and Emmet Counties

Revised March 2020

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AGENCY REFERENCES

Charlevoix County Commission on Aging.....	1, 2, 3, 4, 6, 8, 9, 10, 11
Department of Health and Human Services.....	1, 3, 4, 6, 10, 11
Friendship Centers of Emmet County	1, 2, 3, 4, 6, 7, 8, 9, 10, 11
Health Department of Northwest Michigan	1, 4, 6, 11
McLaren.....	1, 3, 4, 5, 8, 9, 10, 12
Northwest Michigan Community Action Agency	4, 5, 6, 10
Salvation Army.....	4, 6, 7, 10

ADULT ABUSE PROTECTIVE SERVICES

CALL 911 FOR EMERGENCY SERVICES 9-1-1
Department of Health and Human Services/Adult Protective Services
..... 348-1600 or 855-444-3911
Women's Resource Center (Petoskey)..... 800-275-1995

ADULT DAY SERVICES

McLaren Adult Day Center (Petoskey)..... 348-0771

ADULT FOSTER CARE

Charlevoix County

Autumnview CLF (East Jordan) 536-2455
Bay Springs (Boyne City) 582-0631
Bay Woods (Boyne City)..... 582-0641
Candlewood Home (Walloon Lake) 535-2442
Charlevoix House (Charlevoix)..... 547-6144
Erber AFC (Elmira)..... 549-2624
Kerner's Pincherry Haven (Charlevoix)..... 347-3359
Payton's AFC Home (Elmira)..... 549-2790
Springridge Home (Boyne City) 582-6921
Valley Assisted Living (Boyne Falls) 549-2026
Winterlake CLF (Boyne City)..... 582-3611

Emmet County

Fox AFC (Harbor Springs) 526-1533
Hillside Haven (Levering) 539-8281
Mallard Cove Assisted Living (Petoskey) 347-2273
Maverick Manor (Pellston) 539-8351
Petoskey In-Home Elder Care 622-1820
Pineview Cottage (Harbor Springs) 412-6069

AGING SERVICES

Aging & Adult Services Agency (DHHS) 517-373-8230
Area Agency on Aging of Northwest Michigan 800-442-1713
Charlevoix County Commission on Aging 237-0103
Department of Health and Human Services (Medicaid Eligible)
..... 844-464-3447
Friendship Centers of Emmet County, Council on Aging 347-3211
..... or 888-347-0369
Health Department of Northwest Michigan..... 800-551-4140
Medicare 800-482-4045
Social Security Administration..... 800-772-1213

Veterans Affairs Offices

Emmet County 231-348-1780
Charlevoix County 231-547-7220

Waiver and Care Management Providers:

Medicaid Waiver Services (MI Choice program)

Area Agency on Aging of NW Michigan..... 800-442-1713
Northern Health Care Management 800-640-7478

Care Management Services

Area Agency on Aging of NW Michigan..... 800-442-1713

ALZHEIMER’S DISEASE AND DEMENTIA SUPPORT

Alzheimer’s Awareness - The Journey.....622-5017
Alzheimer’s Helpline..... 800-272-3900
Alzheimer’s Association of Northwest Michigan929-3804
(Call for complete list of local support groups).... 800-272-3900
Catholic Human Services (Caregiver Support).....947-7070
Charlevoix County Commission on Aging
(Respite Services).....237-0103
Friendship Centers of Emmet County, Council on Aging
(Respite Services & Dementia Support Group)347-0300
Munson Healthcare Charlevoix Hospital
(Caregiver Support).....547-8569
Pineview Cottage622-5017

COMMISSIONS AND COUNCILS ON AGING

Charlevoix County Commission on Aging.....237-0103
Friendship Centers of Emmet County 347-3211 or 888-347-0369

DISABILITY SERVICES

Disability Network/Northern MI..... 922-0903 or 866-869-8600
Michigan Commission for the Blind..... 800-292-4200

DURABLE MEDICAL EQUIPMENT LOAN CLOSET

East Jordan EMS536-7881
Friendship Centers of Emmet County (Council on Aging)....347-3211
The Lions Club of Mackinaw City436-5701
The Loan Closet (Boyne City)..... 582-9555, 582-7625 or 582-7138
Munson Healthcare Home Medical Equipment..... 800-252-2065

EDUCATION/TRAINING/COMMUNITY

Boyne Community Education.....585-6765
Charlevoix-Emmet Intermediate School District.....547-9947
Crooked Tree Arts Center.....347-4337
Michigan Commission for the Blind..... 800-292-4200

Michigan School for the Deaf	800-257-4850
MSU Extension Charlevoix County	582-6232
MSU Extension Emmet County	348-1770
North Central Michigan College.....	348-6600
Northern Homes Community Development Corporation	582-6436

EMERGENCY AND DISASTER SERVICES

CALL 911 FOR EMERGENCY SERVICES

American Red Cross.....	800-592-4001
Beaver Island EMS.....	448-2018
Emmet County EMS	348-0603

EMPLOYMENT (E) AND VOLUNTEER (V) AGENCIES

Bergmann Center (E).....	547-2979
Catholic Human Services (E,V)	
Senior Companions/Foster Grandparents	929-7070
Char-Em United Way (V).....	487-1006
Charlevoix County Commission on Aging (V).....	237-0103
Experience Works	866-976-5939
Friendship Centers of Emmet County (V)	
Retired Senior Volunteer Program	347-3211
Habitat for Humanity (V).....	348-6926
Hospice of Northwest Michigan Volunteer Program (V).....	547-7448
Manpower, Inc (Interim Personnel) (E).....	347-3971
McLaren Hospice of Petoskey (V).....	487-4825
Michigan Works (E).....	347-5150 or 800-442-1074
Munson Hospice (E,V)	800-252-2065
PMP Personnel Services, Inc (E).....	347-9500
Unemployment Office (E)	800-638-3995
Women’s Resource Center Displaced Homemaker Program (E)	
.....	348-6699

FITNESS & RECREATION

(For Private Fitness Clubs, look under *Health Clubs* in the Phone Guide)

Charlevoix Area Community Pool.....	547-0982
Demmer Wellness Pavilion of McLaren Northern MI.....	487-4000
East Jordan Community Pool	536-2250
Friendship Centers of Emmet County.....	347-3211
Harbor Springs Public Pool.....	526-4824
North Central Michigan College Fitness Center	439-6370
Pathway to Wellness.....	489-8155

FOOD PANTRIES, FOOD STAMPS, ETC. . .

Department of Health & Human Services.....348-1600
The Manna Food Project
 (Call for complete list of area food pantries).....347-8852
MiCAFE (Michigan DHHS benefits access) 877-664-2233
Northwest Michigan Community Action Agency
 (Food Commodities)..... 800-443-5518 or 347-9070
Salvation Army.....347-3531

HEALTH CARE SERVICES/HOSPITALS

Alcona Health Center348-9900
Beaver Island Rural Health Center.....448-2275
Boyne Area Medical Center582-5314
Charlevoix Area Hospital.....547-4024
Dental Clinics North 877-321-7070
East Jordan Family Health Center.....536-2206
Health Department of Northwest Michigan 800-551-4140
 Charlevoix County547-6092
 Emmet County347-6014
Hospice of Northwest Michigan.....547-7659
McLaren Home Care & Hospice 800-342-7711
McLaren Northern Michigan Hospital..... 487-4000 or 800-248-6777
Munson Healthcare Charlevoix Hospital ... 547-4024 or 800-252-2065
Straits Area Ostomy Association347-5275
TIPDON- Tip of the Mitt Diabetes Outreach Network348-8596

HOME CARE

1Senior Home Care, Inc.547-5818
AdvisaCare Charlevoix.....499-2122
AdvisaCare Petoskey 734-858-8676
Above & Beyond/Your Community Home Health Care 866-808-2797
Angel Heart Home Care347-4800
Bayfront Home Care.....347-8009
Bright Star of Petoskey.....929-7827
Charlevoix County Commission on Aging.....237-0103
Comfort Keepers487-9044
Compassionate Care 877-308-1212
Friendship Centers of Emmet County (Council on Aging)....347-0300
 or 888-347-0369
Harbor Care Associates..... 439-9222 or 877-439-9141
Health Department of Northwest Michigan 800-551-4140
 Charlevoix or Emmet County547-6092
Heavenly Helpers547-4958
InTeliCare Health Services 989-846-2222
McLaren Home Care 800-342-7711
Munson Home Health Care..... 800-252-2065

Northern Management Services.....989-732-6374
 Seniors Helping Seniors989-448-8323

HOME REPAIR ASSISTANCE

USDA Rural Development.....800-944-8119
 Michigan Department of Human Services 348-1600
 Northwest Michigan Community Action Agency..... 347-9070

Barrier Free Accommodations

Access Unlimited989-732-6374
 Bob Fate Builder, Aging in Place Specialist..... 838-6165

HOSPICE

Beaver Island Hospice & Helping Hands 935-5000
 Hospice of Northwest Michigan 547-6092
 Hospice of Michigan888-247-5701
 Munson Healthcare Hospice.....800-252-2065
 McLaren Hospice.....800-342-7711
 Hiland Cottage in Petoskey..... 487-5646
 Hospice House in Cheboygan 627-1070

HOUSING

Apartments

American House Senior Living Communities
 Charlevoix..... 547-2599
 Petoskey 348-2600
 Boyne City & Petoskey Apts. Age 55+ 622-2004
 Boyne City Housing Commission,
 Litzenburger Place, Deer Meadows..... 582-6203
 Charlevoix Housing Commission, Pine River Place 547-5451
 East Jordan Housing Commission, Lakeview Manor 536-2051
 Forest View, Beaver Island989-721-7254
 Glen Haven Apartments, Petoskey 348-2200
 Harbor Village Senior Apts., Petoskey 348-3370 or 348-9730
 Harborside Senior Apartments, Harbor Springs 526-7138
 The Residences at Harbor Watch, Petoskey 348-5660
 The Village of Hillside, Harbor Springs..... 526-7108
 Maple Village Apartments, Petoskey 347-3755
 Meredith Manor, East Jordan..... 347-3755
 Riverview Terrace, Petoskey 347-2030
 Traverse Woods Apartments, Petoskey..... 347-6711
 Windmere Pines Apartments, Harbor Springs..... (616) 942-6553

Assisted Living

American House Senior Living Communities

<i>Charlevoix</i>	547-2599
<i>Petoskey</i>	348-2600
Brook Retirement Communities, Boyne City.....	582-4300
The Residences at Harbor Watch, Petoskey	348-5660
Independence Village of Petoskey	888-777-0327 or 348-8498
Mallard Cove Assisted Living, Petoskey.....	347-2273
Perry Farm Village, Harbor Springs	526-6577
Pinecrest Village, Mackinaw City.....	436-5535
Pineview Cottage, Harbor Springs.....	622-5017

Emergency Housing

Coach House Inn.....	347-8281
Joppa House Ministries (Charlevoix)	547-8040
Nehemiah Project (Petoskey).....	347-0363
Mary Margaret House (women and children)	439-5667
Nehemiah Project Hospitality House (men)	347-0363
NMCAA Homeless Central Intake	844-900-0500
Salvation Army	347-3531

HOUSING SERVICES

Department of Health and Human Services.....	844-464-3447
Northern Homes Community Development Corporation.....	582-6244
Northwest MI Community Action Agency .	800-443-5518 or 347-9070

INFORMATION AND ASSISTANCE

2-1-1 Information & Referral System	1-877-211-5253
Area Agency on Aging of Northwest Michigan.....	800-442-1713
Charlevoix County Commission on Aging.....	237-0103
Friendship Centers of Emmet County (Council on Aging)....	347-3211
.....or	888-347-0369
Health Department of Northwest Michigan	800-432-4121

LAW ENFORCEMENT *(in emergency, call 9-1-1)*

Beaver Island Sheriff Substation - Non-Emergency	448-2700
Boyne City Police Department - Non Emergency	582-6611
Charlevoix County Sheriff’s Department	547-4461
Charlevoix Police Department - Non-Emergency	547-3258
East Jordan Police Department - Non-Emergency	536-2273
Emmet County Sheriff’s Department	347-2032
Harbor Springs Police - Administrative	526-6211
Petoskey Department of Public Safety	347-2500

LEGAL SERVICES (L) & ADVOCACY GROUPS (A)

Aging and Adult Services Agency (A).....	517-373-8230
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Area Agency on Aging of Northwest Michigan (A).....	800-442-1713
Catholic Human Services (Elder Abuse Education) (A).	231-929-7070
Department of Health and Human Services/Gatekeeper (report abuse/neglect) (A)	844-464-3447
Charlevoix County Probate Court (L).....	547-7214
Elder Law of Michigan (L)	866-400-9164
Emmet County Probate Court (L).....	348-1764
Lakeshore Legal Aid (L).....	888-783-8190
Legal Services of Northern Michigan (L).....	888-645-9993
Long Term Care Ombudsman’s Office (NW Mich) (A).	866-485-9393
Michigan Office of Services to the Aging (A).....	517-373-8230
Veterans Affairs, Charlevoix County (A).....	547-7220
Veterans Affairs, Emmet County (A)	348-1780

LIBRARIES

Alanson Area Public Library	548-5465
Beaver Island District Library	448-2701
Boyne District Library	582-7861
Boyne Falls Library.....	549-2277
Charlevoix Public Library.....	547-2651
Crooked Tree District Library Walloon Lake.....	535-2111
Boyne Falls	549-2277
East Jordan Valley District Library	536-7131
Harbor Springs Public Library.....	526-2531
Jordan Valley District Library.....	536-7131
Mackinaw Area Public Library	436-5451
North Central Michigan College Library.....	348-6615
Northland Library for the Blind.....	800-446-1580
Petoskey Public Library.....	758-3100

MEAL SITES

Charlevoix County

Beaver Island Community Center, 26215 Main St.....	448-2022
Boyne Area Senior Center, 411 E. Division	582-6682
Charlevoix Senior Center, 06906 Norwood Rd	547-5361
East Jordan Community Center, 116 Main St	536-7831
Charlevoix Elders Community Center 10085 Wa-ba-noong-Mi-Kuh, East Jordan.....	536-0024

Emmet County

Friendship Centers of Emmet County (Council on Aging) Huber Senior Center, 6436 E. Brutus Rd., Brutus.....	529-8803
Pellston, 6274 W. Edgar.....	539-8201
Petoskey, 1322 Anderson Rd	347-3211 or 888-347-0369
Harbor Springs Friendship Center, 305 W. Main St.	526-6061

Salvation Army, 712 Pleasant St, Petoskey.....347-3531
 Wawatam Area Senior Center
 205 Cedar St, Mackinaw City.....436-5323

MEALS ON WHEELS

Charlevoix County Commission on Aging.....237-0103
 Friendship Centers of Emmet County (Council on Aging)....347-3211
or 888-347-0369

MEDIATION

Northern Community Mediation.....487-1771

MEDICAL SUPPLIES

For complete detailed listing of medical supply companies, see
Hospital Equipment in the Phone Guide.

Personal Emergency Response Systems (PERS)—aka “Lifelines”:

CST 888-557-4462
 Friendship Centers of Emmet County347-3211
 Guardian Medical Monitoring..... 877-435-7225
 Halo Monitoring..... 231-590-9207
 Heritage Alert Group 989-705-2855
 Life Alarm 800-780-5433
 McLaren Home Medical Equipment..... 800-342-7711
 Munson Healthcare Medical Alert Systems 800-252-2065
 Phillips Lifeline 800-380-3111
 Safety Choice 866-929-9044
 VRI 800-860-4230 X129

MEDICARE/MEDICAID PRESCRIPTION ASSISTANCE

Charlevoix County Commission on Aging.....237-0103
 East Jordan Family Health Center.....536-2206
 Friendship Centers of Emmet County (Council on Aging)....347-3211
or 888-347-0369
 Medicare/Medicaid Assistance Program (MMAP)..... 800-803-7174

MENTAL HEALTH AND COUNSELING SERVICES

Catholic Human Services947-8110
 Gatekeeper Program..... 347-1700 or 800-580-9844
 Harbor Hall347-5511
Substance Abuse, Alcohol, Gambling
 McLaren Home Care & Hospice 800-342-7711
Community Child & Family, Grief & Loss, Bereavement,
Hospice Bereavement
 Munson Alcohol and Drug Center..... 800-622-6766

North Country Community Mental Health	800-834-3393
Northern Michigan Substance Abuse Services.....	800-686-0749
Third Level Crisis Line	800-442-7315
Women’s Resource Center	347-0067

SENIOR CENTERS

Charlevoix County

Beaver Island, 26215 Main St.....	448-2022
Boyne Area Senior Center, 411 E. Division	582-6682
Charlevoix Senior Center, 06906 Norwood Rd.	547-5361
East Jordan Community Center, 951 Mill St.	536-7831

Emmet County

Friendship Centers of Emmet County (Council on Aging)	
Huber Senior Center (Brutus), 6436 E. Brutus Rd.	529-8803
Pellston, 6274 W. Edgar 49765.....	539-8201
Petoskey, 1322 Anderson Rd.	347-3211
Harbor Springs Friendship Center, 305 W. Main	526-6061
Levering Senior Center, 6236 Mill	537-2796
Wawatam Area Senior Center (Mackinaw City), 205 Cedar St.	436-5323

SHELTERS

Emergency Shelter for Domestic Abuse.....	347-0082
Mary Margaret House (women and children).....	439-5667
Nehemiah Project Hospitality House (men).....	347-0363

SKILLED NURSING & CARE FACILITIES

Bay Bluffs-Emmet County Medical Care Facility.....	526-2161
Boulder Park Terrace, Charlevoix	547-1005
Grandvue Medical Care Facility, East Jordan.....	536-2286
Meadowbrook Care Facility, Bellaire.....	533-8661
Pineview Cottage	412-6069
The Villa at The Bay, Petoskey.....	347-5500

SUPPORT GROUPS

Alzheimer’s Association	929-3804 or 800-272-3900
Disability Network.....	347-9325 or 866-869-8600
Friendship Centers of Emmet County, Council on Aging	347-3211
<i>Alzheimer’s, Caregiver Support, Low Vision, Parkinson’s</i>	
Harbor Hall.....	347-9880
<i>Substance Abuse, Alcohol, Gambling</i>	
Hospice of Northwest Michigan	582-8800
<i>Grief and Loss, Handling the Holidays, Annual Memorial Services</i>	

McLaren Hiland Cottage.....	487-5646
<i>Grief and Loss, Handling the Holidays, Survivors of Suicide Loss, Child/Family Grief and Loss</i>	
Munson Healthcare (Charlevoix Hospital).....	547-8569
<i>Dementia Caregiver, Cancer Support</i>	
Northern Michigan Substance Abuse Services.....	800-686-0749

TAX PREPARATION

Charlevoix County Commission on Aging.....	237-0103
Friendship Centers of Emmet County (Council on Aging)....	347-3211
Northwest MI Comm. Action Agency.....	800-443-5518 or 347-9070

TRANSPORTATION

Around the Clock Taxi.....	881-5491
Bay Connect.....	221-1003
Bay Medical Transport.....	307-4555
Charlevoix County Transit.....	582-6900
Chippewa Cab	800-298-7801
EMGO	866-731-1204
Friendship Centers of Emmet County (Council on Aging)....	348-3425
Griffin Taxi Service	989-770-2061
Harbor Care Associates Wheelchair Transport.....	877-439-9141
.....	or 439-9222
McLaren Adult Day Center (Petoskey).....	348-0771
Petoskey Shuttle and Taxi Service.....	881-8800
Senior Companion.....	800-658-8554
Straits Regional Ride	866-731-1204
Straits Taxi Service	818-8294
Top of the Hill Taxi.....	330-0575

TRIBAL SERVICES

Department of Health & Human Services.....	445-8082
Grand Traverse Bay Band of Ottawa & Chippewa Indians..	534-7147
Little Traverse Bay Band Elders Department.....	242-1423

UTILITY ASSISTANCE

Department of Health and Human Services.....	844-464-3447
Northwest MI Community Action Agency .	800-443-5518 or 347-9070
Salvation Army.....	347-3531

VETERANS AFFAIRS

Saginaw Call Center	800-406-5143
VA Gaylord Community Based Outpatient	800-246-3759
Veterans Affairs, Charlevoix County.....	547-7220

Veterans Affairs, Emmet County..... 348-1780

WEATHERIZATION/HOME HEATING

Department of Health and Human Services844-464-3447

Energy Optimization Assistance Program, City of Charlevoix

..... 346-2173

Northwest MI Comm. Action Agency.....800-443-5518 or 347-9070

Salvation Army 347-3531

WEBSITES

Aging & Adult Services Agency (DHHS)

..... www.michigan.gov/osa

Alzheimer’s Association www.alz.org

American Foundation for the Blind..... www.afb.org

American Heart Association..... www.americanheart.org

Area Agency on Aging of NW Michigan www.aaanm.org

Center for Medicare Advocacywww.medicareadvocacy.org

Charlevoix County Commission on Aging

..... www.charlevoixcounty.org/commission_on_aging

East Jordan Family Health Centerwww.ejfhc.org

Eldercare Locator..... www.eldercare.gov

Experience Works www.experienceworks.org

Friendship Centers of Emmet County, Council on Aging

..... www.emmetcoa.org

Friendship Center of Harbor Springs

.....www.thefriendshipcenterofharborsprings.weebly.com

Health Department of Northwest Michigan..... www.nwhealth.org

Hospice of Northwest Michigan www.hospicenwm.org

Legal Hotline..... www.elderlawofmi.org/legal-hotline

Legal Services of Northern Michigan www.lsnm.org

Mallard Cove mallardcove.baruchsls.org

McLaren Northern Michigan..... www.mclaren.org/northern

Medicare/Medicaid info www.mmapinc.org

Medicare Rights Center www.medicarerights.org

Meijer Shopping Service..... www.shipt.com

Mesothelioma Guide..... www.mesotheliomaguide.com

Michigan Commission for the Blindwww.michigan.gov/mcb

Michigan Disability Resource Directory mrd.d.state.mi.us

Michigan Home Health Association..... www.mhha.org

Michigan Legal Help www.michiganlegalhelp.org

Michigan Long Term Care Ombudsman Program..... mltco.org

Michigan Department of Health & Human Services

..... www.michigan.gov/mdhhs

Munson Healthcarewww.munsonhealthcare.org

National Association for Continence..... www.nafc.org

National Association for Home Care and Hospice www.nahc.org

National Cancer Institute..... www.cancer.gov

National Center on Elder Abuse..... ncea.acl.gov
National Council on Agingwww.ncoa.org
National Council for Aging Care..... www.aginginplace.org
National Diabetes & Digestive & Kidney Diseases
www.niddk.nih.gov
National Family Caregivers Association
 www.caregiveraction.org
National Institute of Mental Health..... www.nimh.nih.gov
National Institute of Neurological Disorders and Stroke
 www.ninds.nih.gov
National Institute on Aging www.nia.nih.gov
National Osteoporosis Foundation www.nof.org
National Senior Citizens Law Center..... www.nslc.org
National Stroke Association www.stroke.org
North Country Community Mental Health..... www.norccmh.org
Northern Health Care Management www.northernlakescmh.org
Senior Resource Guide & Compass..... www.srgac.com
Social Security Administration..... www.ssa.gov
State of Michiganwww.michigan.gov
United States Department of Veterans Affairs..... www.va.gov

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